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Based on Helpful Contacts - Agency List By Topic

State Abbreviation	State	Topic Name	Question
CT	Connecticut	Other Health Insurance Programs	Free or low-cost health insurance that is available in my state for uninsured children under age 19.
CT	Connecticut	General Medicare Information	Medigap policies, long-term care insurance, Medicare health plan choices, Medicare rights and protections, and help with filing an appeal.
CT	Connecticut	General Medicare Information	Medigap policies available in my area, and insurance questions.
CT	Connecticut	Quality of Care/Complaints	Where to submit a complaint about the quality of life or quality of care inside a nursing home.
CT	Connecticut	Billing Medicare	Part B bills and services.
CT	Connecticut	Quality of Care/Complaints	Complaints about quality of care, and filing an appeal or complaint.
CT	Connecticut	Quality of Care/Complaints	Where to submit a complaint about the quality of care I

Organization Name	Agency Name	Local Phone
CHIP -- Insure Kids Now	Children's Health Insurance Program	
SHIP -- State Health Insurance Assistance Program	CHOICES	(860) 424-5274
State Department of Insurance	Department of Insurance of Connecticut	(860) 297-3800
Nursing Home State Survey Agency	Department of Public Health of Connecticut - Division of Health Systems Regulation	(860) 509-7400
Carrier	First Coast Service Options, Inc.	
QIO -- Quality Improvement Organization (formerly PRO - Peer Review Organization)	Qualidigm	(860) 632-2008
ESRD -- End-Stage Renal Disease Networks	ESRD Network of New England - Network 1	(203) 387-9332

Local Phone Extension	Local Phone Notes
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Local TDD	Local TDD Extension
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Based on Helpful Contacts - Agency List By Topic

Tollfree Phone	Tollfree Extension
(877) 543-7669	
(800) 994-9422	
(800) 203-3447	
(800) 633-4227	
(800) 553-7590	
(866) 286-3773	

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Tollfree Instate?	Tollfree Phone Notes
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1-800-MEDICARE



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Tollfree TDD	Tollfree TDD Extension
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Based on Helpful Contacts - Agency List By Topic

Spanish Phone	Spanish Phone Extension	E-mail Address
		saundra.leubner@ct.gov
		webmaster.dph@ct.gov
		info@nw1.esrd.net

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Web Address

<http://www.insurekidsnow.gov>

<http://www.ct.gov/agingservices>

<http://www.ct.gov/cid>

<http://www.ct.gov/dph>

<http://www.qualidigm.org>

<http://www.networkofnewengland.org>

CT	Connecticut	Billing Medicare	received from my kidney dialysis facility. Reporting fraud.
CT	Connecticut	General Medicare Information	Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.
CT	Connecticut	General Medicare Information	Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.
CT	Connecticut	Billing Medicare	Home health, hospice care, and fraud.
CT	Connecticut	Billing Medicare	Part A bills and services, hospital care, skilled nursing care, and fraud.
CT	Connecticut	General Health Information	Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.
CT	Connecticut	Other Health Insurance Programs	Low-income programs (such as Medicaid) to help pay medical bills.

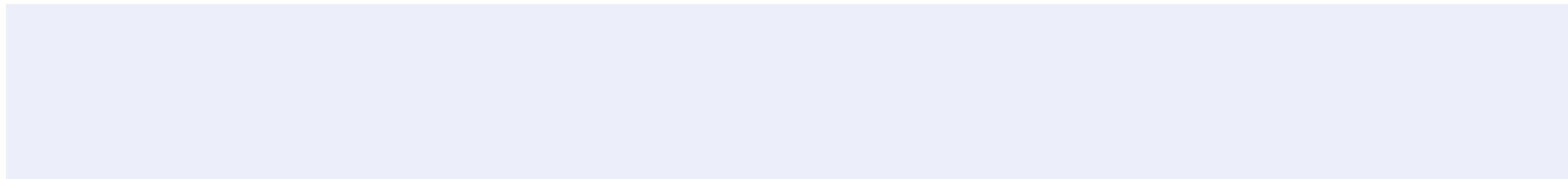
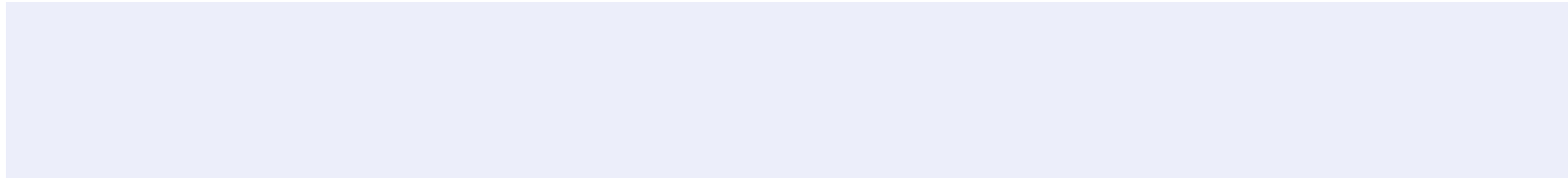
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Based on Helpful Contacts - Agency List By Topic

OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
SSA -- Social Security Administration	Social Security Administration	
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Boston Regional Office	(617) 565-1232
RHHI -- Regional Home Health Intermediary	Associated Hospital Services	
Fiscal Intermediary	Empire Medicare Services	
Internal Revenue Service	Internal Revenue Service	
State Medical Assistance Office	Department of Social Services of Connecticut	(860) 424-4908

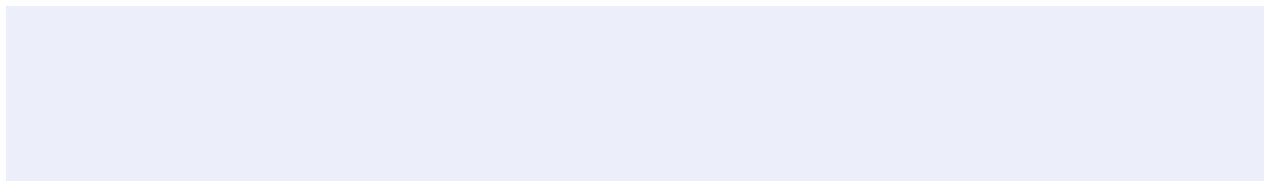
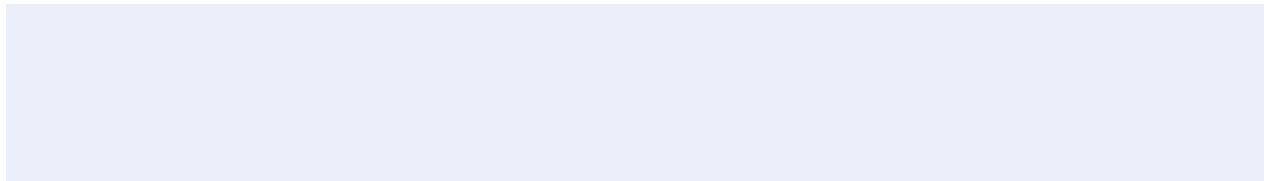


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Based on Helpful Contacts - Agency List By Topic

(800) 447-8477

(800) 772-1213

(800) 633-4227

(800) 633-4227

(800) 829-1040

(800) 842-1508

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1-800-MEDICARE

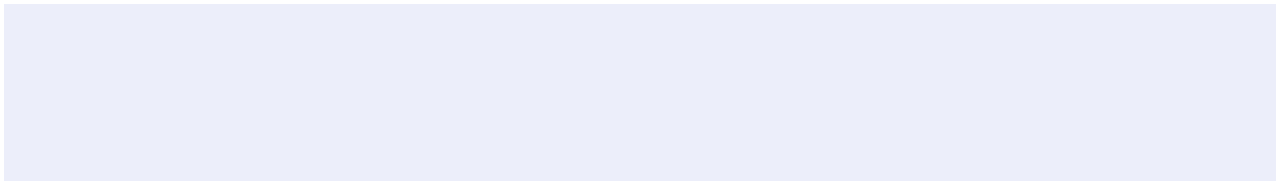
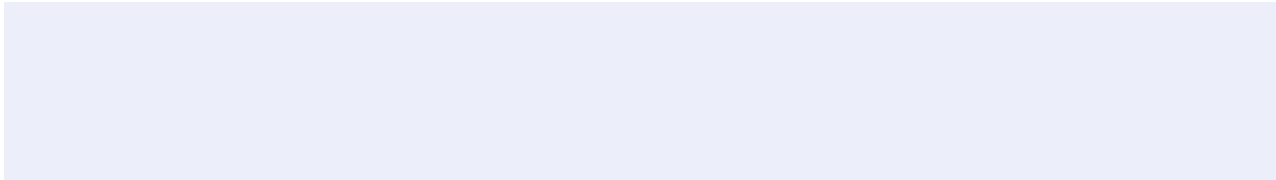


1-800-MEDICARE



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hhstips@oig

medicare@bcbsme.com

pgr.dss@po.state.ct.us

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[org](#)

<http://www.oig.hhs.gov>

<http://www.socialsecurity.gov>

<http://www.cms.gov>

<http://www.irs.gov>

<http://www.dss.state.ct.us>

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Based on Helpful Contacts - Agency List By Topic

CT	Connecticut	General Medicare Information	(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.
CT	Connecticut	Other Health Insurance Programs	Whether I qualify for military retiree health care benefits.
CT	Connecticut	Billing Medicare	(For Railroad Retirement beneficiaries only) - Part B bills and services.
CT	Connecticut	Quality of Care/Complaints	Submitting a complaint about discrimination.
CT	Connecticut	Quality of Care/Complaints	Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.
CT	Connecticut	Health Care Facilities and Services in Your Area	To find a hospice program in my area.
CT	Connecticut	Other Health Insurance Programs	VA medical benefits.
CT	Connecticut	Other Health Insurance Programs	Claims and other issues for retired federal employees and their dependents/survivors.
CT	Connecticut	Health Care Facilities and	Finding necessary and

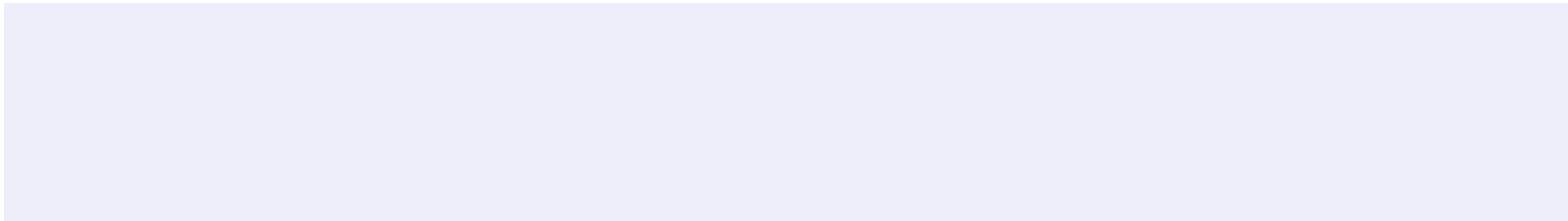
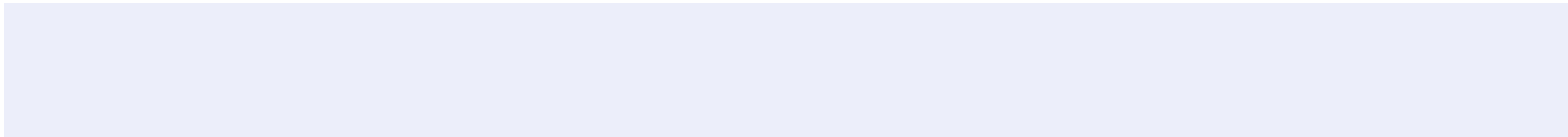
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RRB -- Railroad Retirement Board	Railroad Retirement Board	
Department of Defense	Department of Defense	
RRB Carrier - Railroad Retirement Board Carrier	Palmetto (GBA)	
Office for Civil Rights	Office for Civil Rights of New England	(617) 565-1340
Ombudsman	Long Term Care Ombudsman of Connecticut	(860) 424-5200
State Hospice Organization	Hospice and Palliative Care Council of Connecticut	(203) 265-9931
Department of Veterans Affairs	Department of Veterans Affairs	
Office of Personnel Management	Office of Personnel Management	(202) 606-1800
Eldercare Location	Eldercare Locator Service	

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(312) 751-4701

(617) 565-1343

(202) 606-2532

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(877) 772-5772

(800) 538-9552

(800) 833-4455

(866) 388-1888










(800) 827-1000

(888) 767-6738

(800) 677-1116

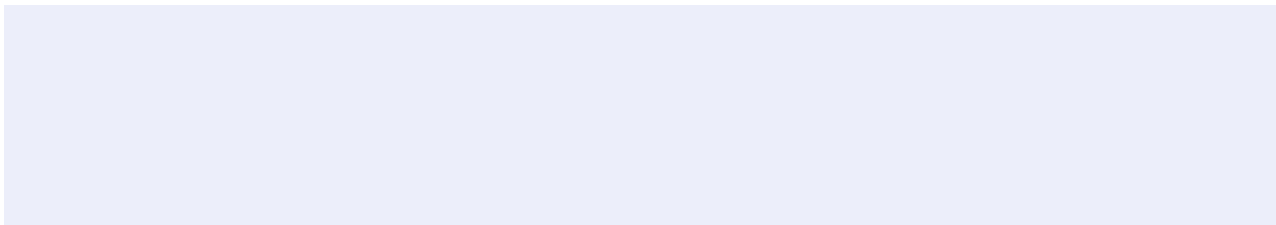
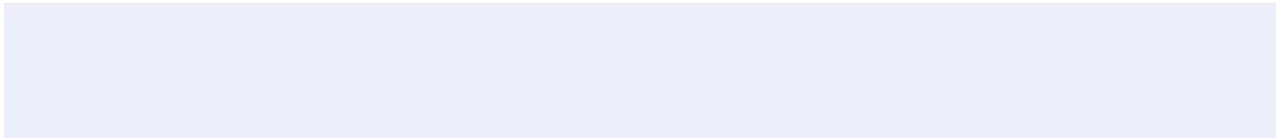
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medicare.railroad@palmettogba.com

medicare.railroad@palmettogba.com

retire@opm.gov

eldercarelocator@infospherix.com

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<http://www.rrb.gov>

<https://www.dmdc.osd.mil/appj/dwp/index.jsp>

<http://www.palmettogba.com/medicare>

<http://www.hhs.gov/ocr>

<http://www.ltcop.state.ct.us>

<http://www.cahch.org>

<http://www.va.gov>

<http://www.eldercare.gov>

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Services in Your Area			convenient services that serve the elderly in their community.
CT	Connecticut	General Health Information	Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.
CT	Connecticut	Billing Medicare	Medicare Secondary Payer, and who pays first.
CT	Connecticut	Health Care Facilities and Services in Your Area	Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.
CT	Connecticut	Other Health Insurance Programs	Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.
CT	Connecticut	General Health Information	Finding information on cancer.
CT	Connecticut	General Health Information	Discussing health concerns,

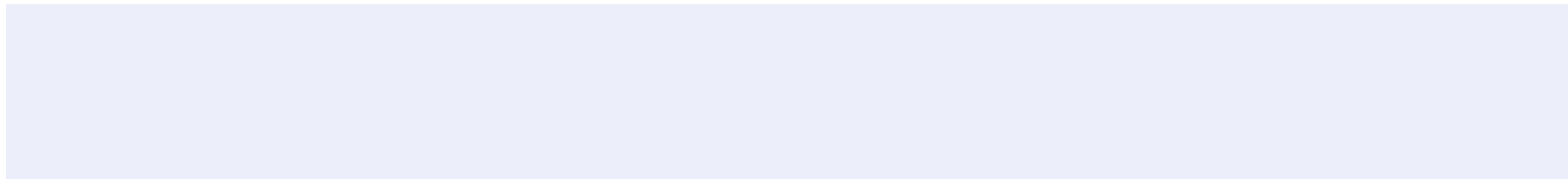
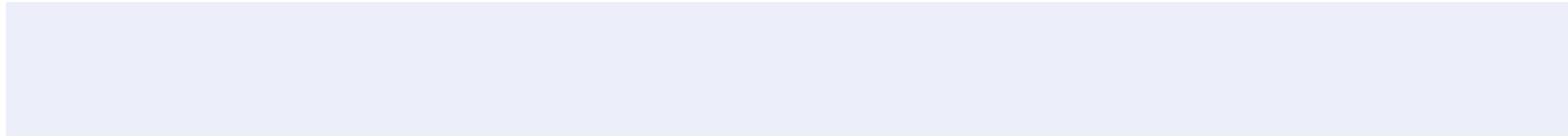
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Based on Helpful Contacts - Agency List By Topic

National Cancer Institute's Cancer Information Service	National Cancer Institute's Cancer Information Service	
Medicare Coordination of Benefits Contractor	Medicare Coordination of Benefits Contractor	
Primary Care Association	Primary Care Association of Connecticut	(860) 667-7820
Federal Black Lung Program	Federal Black Lung Program	
American Cancer Society	American Cancer Society	
National Institute on Aging Information Center	National Institute on Aging	

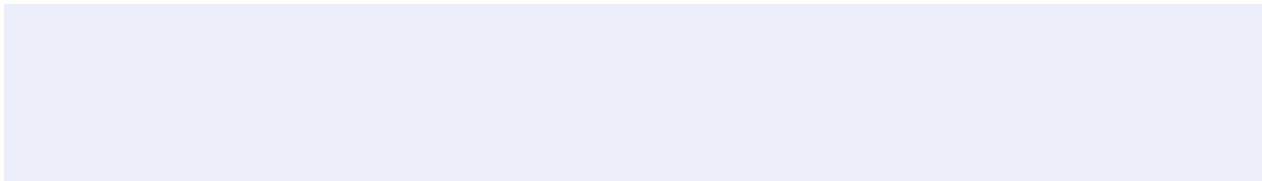
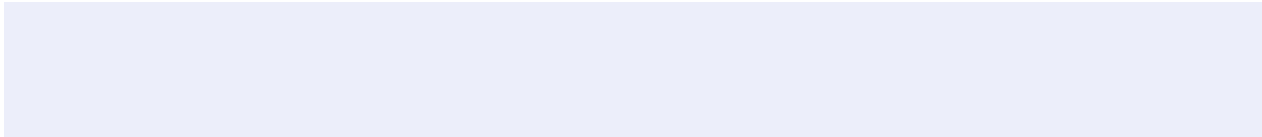
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(800) 422-6237

(800) 999-1118

(888) 294-2722

(800) 638-7072

(800) 227-2345

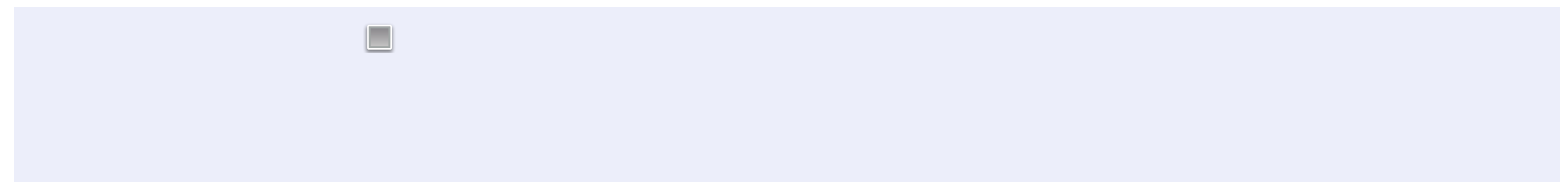
(800) 222-2225

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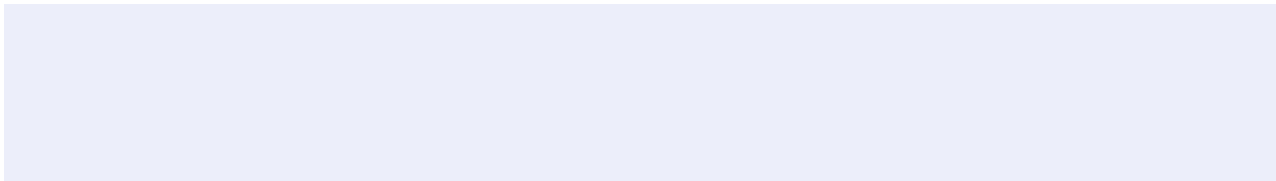


Quit Smoking Program (877) 448-7848



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eldercarelocator@infospherix.com

cancergovstaff@mail.nih.gov

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<http://www.eldercare.gov>

<http://www.cancer.gov>

<http://cms.hhs.gov/cobgeneralinformation>

<http://www.chcact.org/index.php>

<http://owcp.dol.acs-inc.com>

<http://www.cancer.org>

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Based on Helpful Contacts - Agency List By Topic

CT	Connecticut	General Health Information	Discussing health concerns, medicines, and other issues important to older people.
CT	Connecticut	Quality of Care/Complaints	Complaints about the quality of care in dialysis facilities.
CT	Connecticut	General Health Information	Educational materials for people with kidney disease.
CT	Connecticut	General Health Information	Financial assistance and educational materials for people with kidney disease.
CT	Connecticut	General Health Information	Support groups and educational materials for people with kidney disease.
CT	Connecticut	General Health Information	Educational materials for people with kidney disease.
CT	Connecticut	Health Care Facilities and Services in Your Area	Finding specific health support groups in your area.
CT	Connecticut	General Health Information	Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."
CT	Connecticut	Quality of Care/Complaints	Finding out if your health care organization is accredited or not.

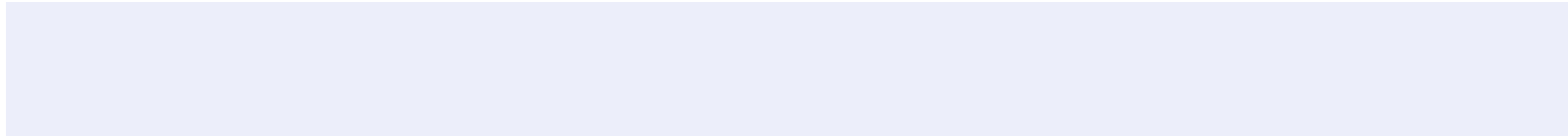
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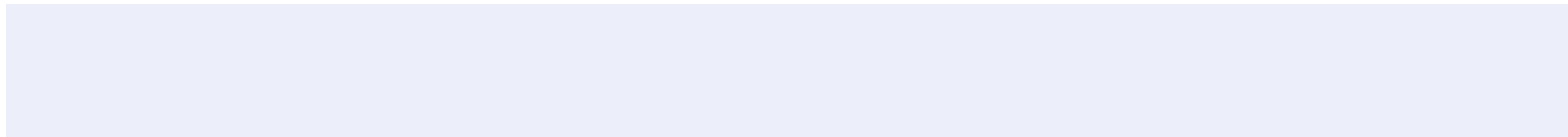
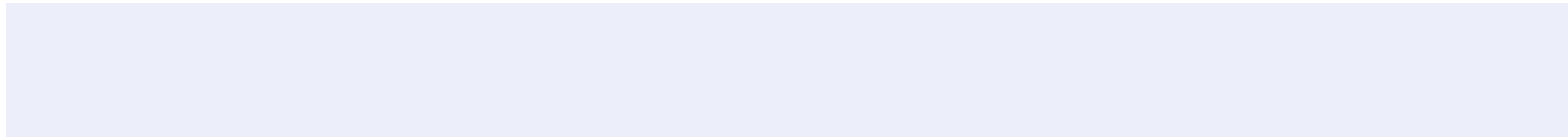
National Institute on Aging Information Center	National Institute on Aging Information Center	
ESRD State Survey Agency	Department of Public Health of Connecticut - Division of Health Systems Regulation	(860) 509-7444
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800

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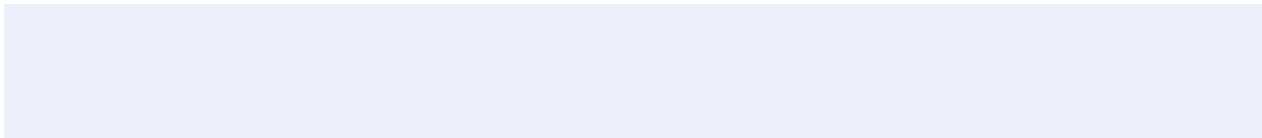
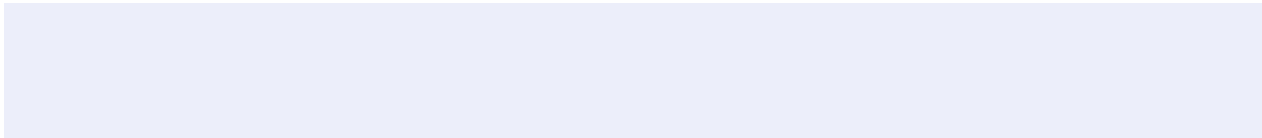
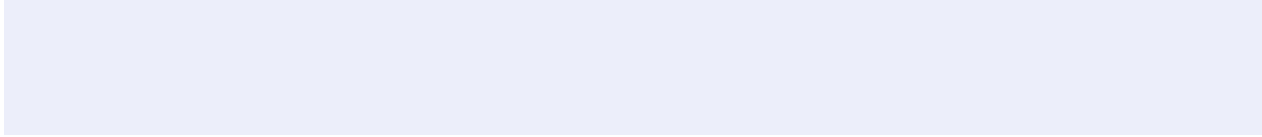


Covers 19 levels of care including dialysis



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[Redacted]

(800) 749-2257

[Redacted]

(800) 638-8299

[Redacted]

(800) 622-9010

[Redacted]

(800) 891-5390

[Redacted]

(800) 367-6274

[Redacted]










(800) 358-9295

[Redacted]

[Redacted]

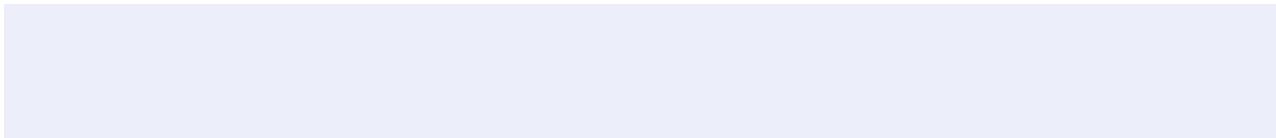
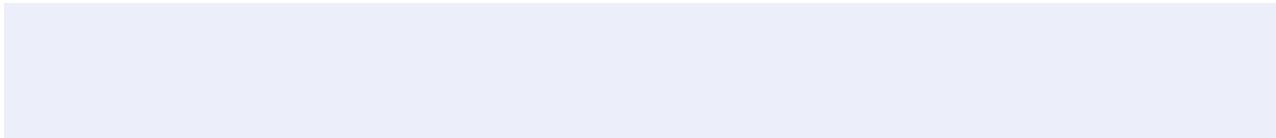
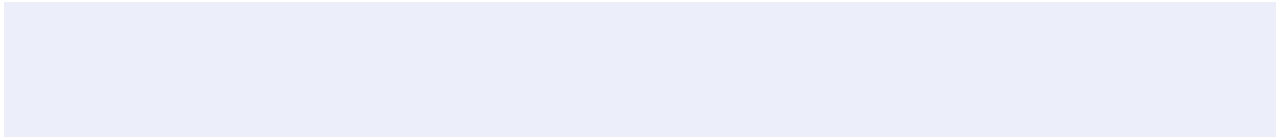
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niaic@mail.nih.gov

webmaster.dph@ct.gov

(866) 300-2900

helpline@akfinc.org

nkudic@info.niddk.nih.gov

njshc@cybernex.net

ahrqoubs@ahrqhhs.gov

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<http://www.nia.nih.gov>

<http://www.ct.gov/dph>

<http://www.aakp.org>

<http://www.kidneyfund.org>

<http://www.kidney.org>

<http://www.kidney.niddk.nih.gov>

<http://www.selfhelpgroups.org>

<http://www.ahrq.gov>

<http://www.jointcommission.org>

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CT	Connecticut	Quality of Care/Complaints	Finding out if the lab where your blood tests are sent is accredited or not.
CT	Connecticut	Quality of Care/Complaints	Finding out if an ambulatory surgical center is accredited or not.
CT	Connecticut	Quality of Care/Complaints	Finding out if a doctor is board certified.
CT	Connecticut	Quality of Care/Complaints	Finding out if urgent care centers and ambulatory surgical centers are accredited or not.
CT	Connecticut	Quality of Care/Complaints	Finding a voluntary list of patients' rights in a hospital.
CT	Connecticut	Quality of Care/Complaints	Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.
CT	Connecticut	General Medicare Information	General Medicare information, ordering Medicare booklets, and information about health plans.
CT	Connecticut	Quality of Care/Complaints	Requesting external reviews

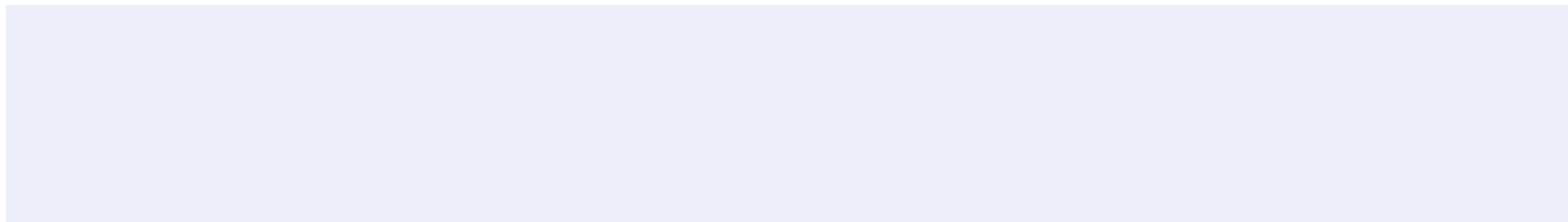


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College of American Pathologists	College of American Pathologists	(847) 832-7000
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
American Hospital Association	American Hospital Association	(312) 422-3000
Home Health Agency	Connecticut Department of Public Health	(860) 509-7400
1-800-MEDICARE	1-800-MEDICARE	
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health	(585) 425-5210

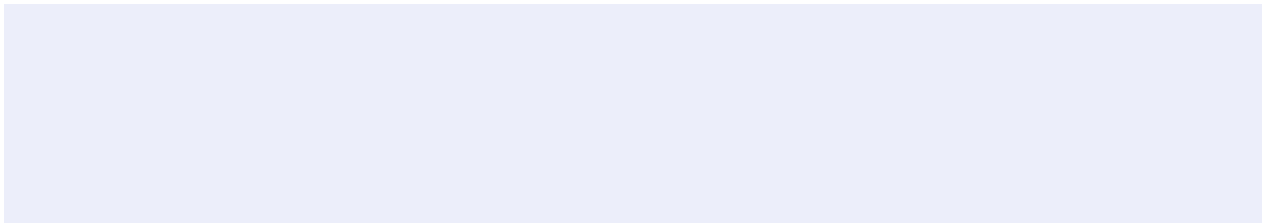
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Based on Helpful Contacts - Agency List By Topic

(800) 323-4040

(888) 545-5222

(866) 275-2267

(800) 424-4301

(800) 828-9769

(800) 633-4227

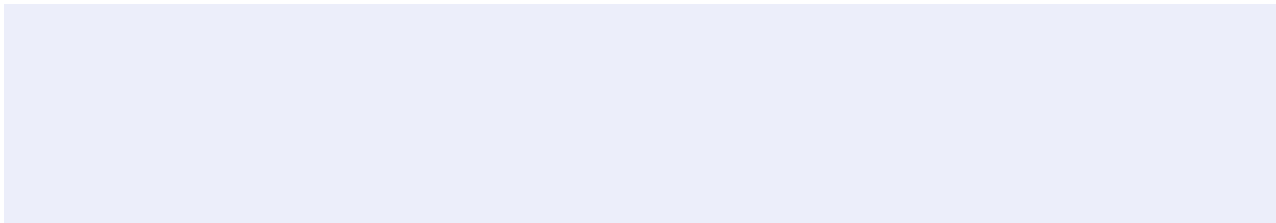
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Based on Helpful Contacts - Agency List By Topic

info@aaaasf.org

info@aaa.org

webmaster@dph@ct.gov

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<http://www.cap.org>

<http://www.AAAASF.org>

<http://www.abms.org>

<http://www.aaahc.org>

<http://www.aha.org>

<http://www.dph.state.ct.us>

<http://www.medicareappeal.com>

CT	Connecticut	Health Care Facilities and Services in Your Area	of Medicare managed care denials. Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.
CT	Connecticut	Other Health Insurance Programs	Information and services about homes and communities for citizens and for HUD's current and potential home buyers.
CT	Connecticut	Other Health Insurance Programs	Health based programs and services.
CT	Connecticut	General Health Information	Finding information on heart disease.
CT	Connecticut	Billing Medicare	Bills for durable medical equipment and a list of approved suppliers of this equipment.
CT	Connecticut	Quality of Care/Complaints	Report Medicaid fraud and abuse.



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Dispute Resolution (CHDR)

CHIP -- Children's Health Insurance Program

HUSKY Plan

HUD -- U.S. Department of Housing

U.S. Department of Housing and
Urban Development (HUD)

(202) 708-1112

State Health Departments

Connecticut Department of Public
Health

(860) 509-8000

American Heart Association

American Heart Association

(214) 570-2000

DME MAC -- Durable Medical Equipment
Medicare Administrative Contractor

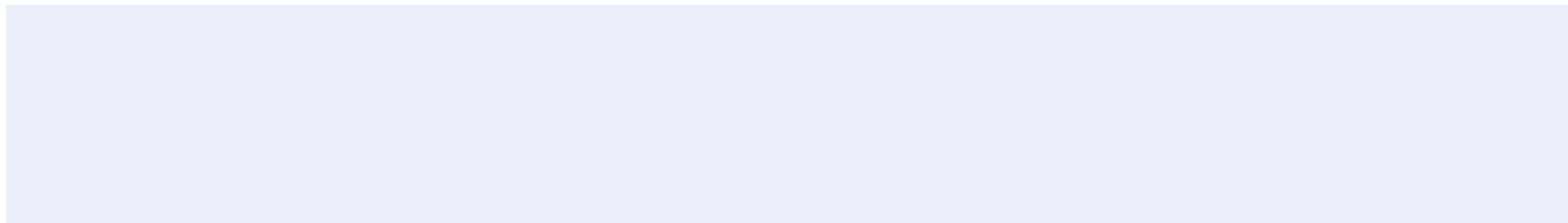
National Heritage Insurance
Company

Medicaid - Report Fraud

Department of Social Services

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(202) 708-1455

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Based on Helpful Contacts - Agency List By Topic

(800) 656-6684

(800) 569-4287

(800) 242-8721

(800) 633-4227

(800) 842-2155

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Jurisdiction A



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Based on Helpful Contacts - Agency List By Topic

webmaster@huskyhealth.com

webmaster@dph@ct.gov

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<http://www.medicareappeal.com>

<http://www.huskyhealth.com/>

<http://www.hud.gov>

<http://www.ct.gov/dph>

<http://www.americanheart.org/>

<http://www.medicarenhic.com>

<http://www.chnct.org/providers/FraudAbuse.aspx>